HEALTH AFFAIRS

TRICARE Management Activity

Delivering Services to People with Disabilities

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Computer/Electronic Accommodations Program

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CAP Mission

TRICARE Management Activity

To provide assistive technology and accommodations to ensure people with disabilities have equal access to the information environment and opportunities
in the Department of Defense

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CAP Objectives

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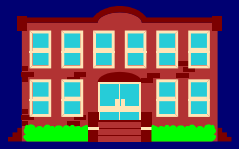
Employees with Disabilities

Patients with Disabilities



Accessible Information Environment

Employment and Retention of People with

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Objectives

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- Assist DoD Components in providing assistive technology and services for individuals with disabilities:
  - Computer input devices
  - Computer output devices
  - Telecommunication devices
  - Assistive listening devices
  - Alternative forms of documentation
  - Captioning services
  - Interpreters, readers, and personal assistants

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Objectives

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- Support DoD programs and activities that are required to be accessible to the public:
  - DoD Education Activity
  - Military Health System

    - Patients' Bill of Rights
    - Ensure that persons with disabilities have equal access to their health care

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CAP Supports MHS Requirements

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Ensure patient/provider visits are accessible for people with disabilities by providing training and assistive technology.

- Provide improved telephone access via teletypewriters (TTYs) for patients that are deaf and hard of hearing
- Provide augmentative communication equipment
- Provide database of qualified sign language interpreters
- Provide MHS information in alternative format for patients with visual impairments

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CAP WWW Site

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Comply with Federal laws on computer and communication integration and accessibility

- Creating an accessible web site
- MHS requirements
- Needs assessments
- Interpreter services database
- Disability resources

www.tricare.osd.mil

Welcome to CAP

The CAP Presentation is now online! Be sure to visit this link to gain an important overview of CAP. (Note: To enable ease of viewing, a new browser window will open when the link is selected. Simply close this window to return to the main CAP site.)

The Computer/Electronic Accommodations Program (CAP) provides assistive technology accommodations and services to persons with disabilities at the Department of Defense (DoD), at no cost to individual activities. CAP's mission is to ensure people with disabilities have equal access to the information environment and opportunities in

CAP Initiatives - Netscape
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Bookmarks Location: http://www.tricare.osd.mil/cap/initiatives/initiatives.htm What's Related
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CAP : Initiatives

Workforce Recruitment Program | Telecommuting/Flexiplace | Healthy Work Practices Program
Military Health System | DoD Education Activity | Exceptional Family Member Program
Technology Transfer | Training Center Accessibility

In addition to providing assistive accommodations and services to DoD employees with disabilities, CAP participates in several Initiatives, including the the Workforce Recruitment Program for College Students with Disabilities (WRP), Flexiplace Demonstration Project, Workers' Compensation, the Healthy Work Practices

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Bookmarks Location: http://www.tricare.osd.mil/cap/initiatives/initiatives.htm#mhs What's Related

Military Health System
Accessibility Requirements for Public Areas and Health Care Providers

Back to Top

The Department of Defense (DoD) has a long-standing commitment to providing equal access and services for people with disabilities. To support this goal, DoD established the Computer/Electronic Accommodations Program (CAP). CAP is a recent recipient of Vice President Gore's Hammer Award. CAP assists Military Treatment Facilities (MTFs) in meeting communication accessibility requirements, as well as individual requirements of MTF employees with disabilities. With Secretary Cohen's recent signing of the DoD Directive for Patients' Rights, DoD has a new commitment to increasing communication and access for all patients. CAP has expert staff to assist in identifying and purchasing appropriate technical enhancements to ensure that DoD employees, programs, and facilities are accessible to individuals with disabilities, as required by DoD Directive 6000.14 and Federal Public Laws.

CAP provides the necessary electronic and communication equipment to make your facility accessible as required by Federal standards and requirements. CAP provides equipment to increase accessibility for all types of disabilities including those with hearing, vision, and communication impairments.

To make your MTF accessible to persons who are deaf and hearing impaired, CAP purchases:

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CAP Accommodations Profile by Disability (FY91-FY99)

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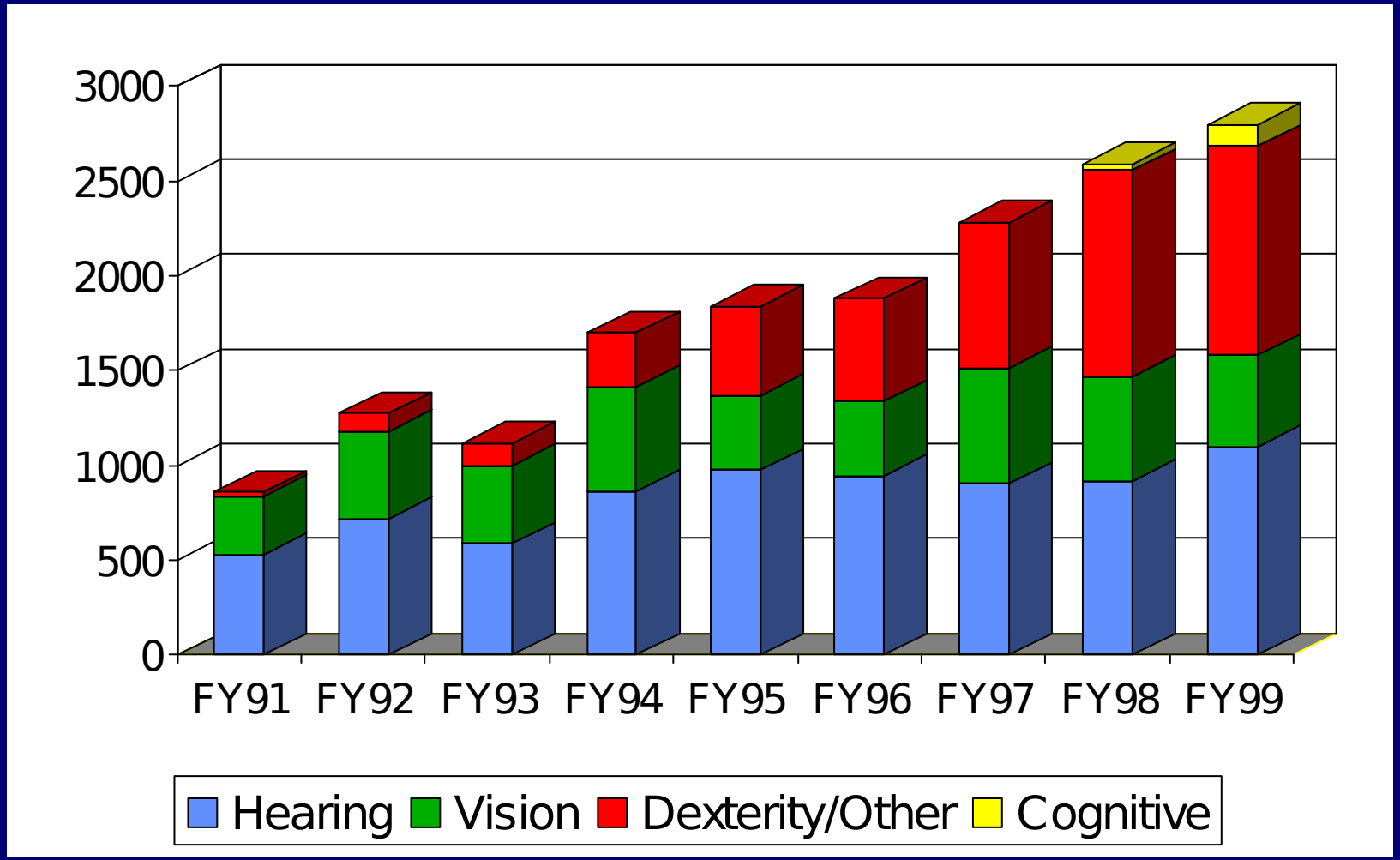

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CAPTEC

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- CAP Technology Evaluation Center (CAPTEC)
- Assist DoD supervisors and individuals in choosing appropriate computer and electronic accommodations
- Wide variety of assistive technology
- Located in the Pentag...

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CAP is Accessible

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- CAP Office 703-681-8813 (Voice/TTY)
- Fax 703-681-9075
- CAPTEC 703-693-5160 (Voice)
  703-693-6189 (TTY)
- E-mail cap@tma.osd.mil
- World Wide Web
  www.tricare.osd.mil/cap